



# Kitchener Public Library

## Librarian, Newcomer and ESL Services

February 12, 2024

Information Services

Full-Time Position

\$63,183 - \$73,272

Days, evenings and weekends

### Who we are

Kitchener Public Library welcomes our community to engaging spaces where people connect, ideas flourish and lives are transformed. Our values are a reflection of who we are and what we strive for as a library.

The principles of equity, inclusion and belonging are present in all that we do. Everything from our spaces to our services is designed to value diversity, foster belonging and respect individual needs.

### What we offer

- Comprehensive benefits
- Reliable pension
- Learning and development
- Innovative culture
- Paid time-off



**Comprehensive  
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**Reliable  
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**Learning and  
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**Innovative  
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## What you will do

The Librarian, Newcomer and ESL Services is responsible for the planning, delivery and assessment of services and programs with a focus on Newcomer and ESL learners. The position holder will plan and deliver programming, training and outreach, perform collection maintenance responsibilities, and serve as a Person-in-Charge (PIC). They will supervise, train, and evaluate a team of Senior Library Assistants in the Information Services department.

In this role you will:

- Seek and identify settlement, employment or language barriers facing newcomers, which the Library can actively work to remove or address and identify potential partners to support these initiatives
- Oversee services, initiatives, and training for staff and customers that support cultural sensitivity and the unique needs of newcomers and ESL learner
- Provide dedicated support for the continued success of the Library Settlement Partnership (LSP) and collaborate with settlement workers to coordinate LSP one-on-one services, programs, and outreach at several library locations
- Provide advanced reference, readers' advisory, borrower services and technology support
- Respond to incidents involving escalated customer behaviour or medical emergencies, and use judgement and training to determine if and when to call emergency services


## What you bring

- MLS, MIS, or MLIS
- 6-12 months of related experience
- Knowledge and experience working with immigrant communities
- Experience teaching English as a Second Language (ESL)

## How to apply

If you are interested in this position, please send your resume and application form to Human Resources via [resumes@kpl.org](mailto:resumes@kpl.org) by **Wednesday, February 21, 2024**.

Please quote **Librarian, Newcomer and ESL Services** in the subject line. To print a copy of our application form, go to [kpl.org/jobs](http://kpl.org/jobs).



Accommodations are available upon request for applicants with a disability. Please contact Human Resources staff by phone 519-743-0271 or TTY 1-877-614-4832, or by email [hr@kpl.org](mailto:hr@kpl.org).