

Wednesday, November 22, 2023

Freegal



What is Freegal Music?

[Freegal](#) is a free music service with access to over 15 million songs and 40,000 music videos from around the world. The library supports unlimited streaming and allows you to download 5 songs each week which are yours to keep!

Accessing Freegal Music

Ways to use

- [Web browser](#)
- Apps: Freegal Music
 - [Google Play](#)
 - [Apple App Store](#)
 - [Amazon App Store](#)

First login

- Enter your library card number.
- Optional:
 - Add your email address (browser version).
 - Allow location access (app version).

General login

- Enter your library card number.

Using Freegal Music

Browsing

- Home Page: Find featured songs, artists, and playlists from Freegal, as well as playlists from Kitchener Public Library.
- Browse by trends, new arrivals, genres, playlist or artists.
- Search: Type a song title or artist name into the search bar at the top of the page.

Streaming

- You must be connected to the internet to stream music.
- Listen to albums by clicking on the album cover, and then select “Play” at the top.
- Play individual songs by clicking on the Play button on the song.

Downloading

- You must be connected to the internet to download music. You can listen to music that has finished downloading at anytime without an internet connection.
- To download individual songs:
 - In a web browser: Click Download (down arrow) in the options on the right of the song.
 - In the app: Click the three dots in the options on the right of the song, then choose “Download Song.”
- Viewing downloads: Choose the My Music icon.

Creating playlists

- Create playlists to save your favourite songs:
 - On a web browser, hover over the Add to Playlist icon (it has a list with a plus sign) in the options on the right of the song, then hover over “Add to Playlist” and then select “Create Playlist.”
 - In the app version, select the three dots on the right-hand side of the song, then Add to Playlist and then Create New Playlist.
- Add to an existing playlist:
 - Follow the instructions above but instead of selecting New Playlist, choose an existing playlist.

Important notes

- Downloads are yours to keep forever, but if you lose the files they cannot be restored, only re-downloaded, which will count against your weekly downloads.
- Download limits reset on Mondays at 12:00 a.m. Central Time (CST).

More help

[Freegal FAQ](#)

[KPL database listing](#)

Library staff support

Call us at 519-743-0271, TTY: 1-877-614-4832 or email askkpl@kpl.org.