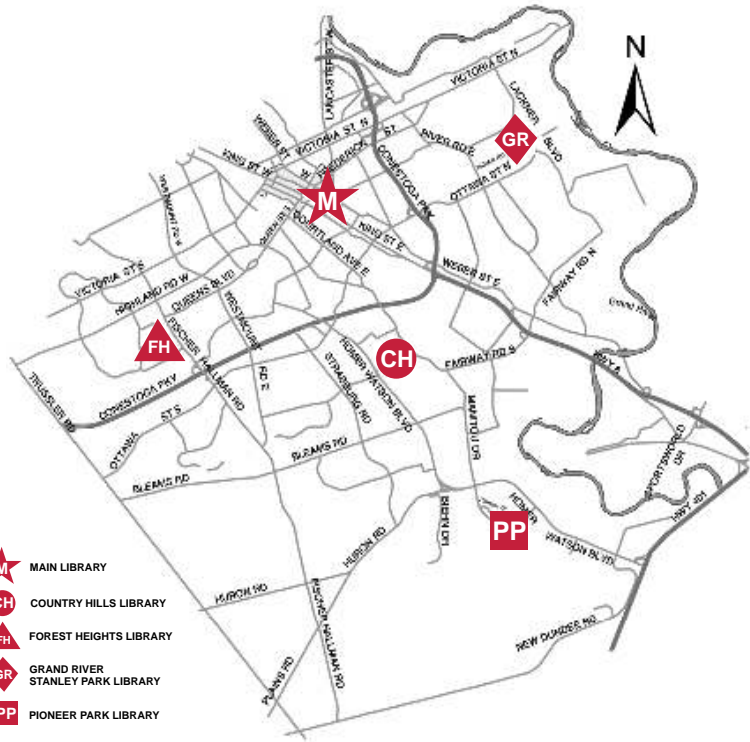


OUR LOCATIONS



- M** MAIN LIBRARY
- CH** COUNTRY HILLS LIBRARY
- FH** FOREST HEIGHTS LIBRARY
- GR** GRAND RIVER STANLEY PARK LIBRARY
- PP** PIONEER PARK LIBRARY



MAIN LIBRARY
85 Queen Street North
519-743-0271



GRAND RIVER STANLEY PARK LIBRARY
175 Indian Road
519-896-1736



FOREST HEIGHTS LIBRARY
251 Fischer-Hallman Road
519-743-0644



PIONEER PARK LIBRARY
150 Pioneer Drive
519-748-2740



COUNTRY HILLS LIBRARY
1500 Block Line Road
519-743-3558

Parking Information
Free parking is available at all our Community Libraries.

At the Main Library, pay & display metered parking is currently available at the adjacent *Centre-in-the-Square* parking lot.

LIBRARY HOURS

for all KPL locations

Regular Hours

First week in September to last week in May

- Mon. - Thurs. 9:30 am to 9 pm
- Fri. 9:30 am to 5:30 pm
- Sat. 9 am to 5:30 pm
- Sun. *1 pm to 5 pm

* **Main Library only from mid-October to mid-May**

Summer Hours

First week in June to last week in August

- Mon. - Thurs. 9:30 am to 8:30 pm
- Fri. 9:30 am to 5 pm
- Sat. 9 am to 5 pm
- Sun. CLOSED

CONTACT INFORMATION

- 519-743-0271 General inquiries
- 1-877-614-4832 TTY service
- 519-886-5480 TelRenew
- 519-743-7502 Reference questions
- askus@kpl.org Email reference

Please note there is no telephone service on Sundays.

Get a copy of our library's *In Touch* magazine, available at all library locations and online at www.kpl.org



MEMBERSHIP

Getting your library card

Kitchener Public Library cards are free to anyone living in Waterloo Region. Non-resident cards are also available for an annual fee. Apply for a library card at any KPL location in person or online.

Your library card is important

Your library card must be presented each time you borrow material. Your card and your PIN provide you with access to your account and online collections.

Lost or stolen card? Treat your library card as you would any important piece of personal identification. **IMMEDIATELY** report a lost or stolen card to the library.

Manage your account...anywhere, anytime

Log into your account. Visit the KPL website. From the quick access menu, select View Your Record to:

- see when your materials are **due**
- **renew** your items
- review your **fin**es
- **search** the catalogue and **place a hold**
- **cancel a hold**
- **freeze a hold** until you're ready to receive it
- **activate** your **reading history**

Avoid overdue fines by **renewing** your items, or **returning** them on time. There are 4 ways to renew:

- in person
- by phone through our automated Telrenew system
- by phone when the library is open
- online through your account

Unpaid fines of \$20 or more will result in the suspension of borrowing privileges and possible referral to a collection agency. Most material can be renewed twice, with the exception of materials on hold. Library materials can be returned to any KPL location. An **outside book drop** is available 24/7 for material returns at our community libraries, and during closed hours at the main library.

For more detailed information on library membership, overdue fines, loan periods, and more, call **519-743-0271** or visit **www.kpl.org**

SERVICES

- **Accessibility:** Specialized equipment designed for customers with disabilities
- **AskON:** Chat live with a librarian and get help finding answers to your questions
- **E-Newsletters:** Keep up-to-date with what's happening at KPL by subscribing to our email e-newsletters
- **Free Internet Access:** Bookable computers are available at all locations, and wireless Internet access is available at all library locations
- **InfoLink:** Call 519-743-7502 for answers to your reference questions or to make computer reservations
- **Inter-library Loan:** We can arrange for you to borrow materials from other libraries
- **Room Rentals:** Meeting rooms of various sizes are available at most KPL locations at reasonable rates
- **Staff:** Trained staff are available at all locations
- **Tours:** Learn more about KPL by booking a tour for your group or organization
- **Visiting Library:** Personalized home delivery for customers who qualify for this free service
- **Volunteer Opportunities:** Rewarding volunteer opportunities available throughout the year at all locations

OUR MISSION

Kitchener Public Library connects the community to a world of imagination, information and discovery. We respond to community needs, embrace innovation, and value our customers, staff, volunteers and partners.

COLLECTIONS

Available at all locations

All library locations feature extensive fiction and non-fiction collections suitable for all ages.

In addition, our library locations offer:

- CDs and DVDs
- Magazines & newspapers
- Downloadable media
- Book Club Sets
- Online databases

Browse our collections using the online catalogue. The catalogue is available on computer terminals throughout our libraries and is available 24/7 via the Internet.

The Main Library: Research and More!

Serving as the downtown community library, the Main Library also features a variety of specialized collections and services.

These include:

- Grace Schmidt Room of Local History
- Consumer Health Resources
- Business Resources
- Government Documents
- Multicultural Collection
- Literacy Collection
- CNIB Daisy Books

Under construction . . . but open for business!

Please visit www.kpl.org/central for complete details on our exciting Central Library renovation & expansion project.

LIBRARY PROGRAMS

Kitchener Public Library offers a wide range of free programs suitable for people of all ages. Pick up a copy of our library magazine, *In Touch*, or visit our website www.kpl.org for an up-to-date listing of what's on where.